



## **OFFICE OF INFORMATION SERVICES**

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**DATE:** July 5, 2006

**TO:** All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and  
Demonstration Organizations Systems Staff

**FROM:** Henry Chao /s/  
MA/Part D Implementation Manager

**SUBJECT: Special TRR Communication – Week-at-a-Glance  
July 1st through July 7th (2<sup>nd</sup> REVISION)**

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of July 1, 2006. It also includes special notices detailing system availability. The focus of the TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

***Saturday, July 1, 2006 – Monday, July 3, 2006***

### **Special Notice**

The MARx UI will be unavailable from Saturday, July 1<sup>st</sup> until 8:00 AM on Monday, July 3<sup>rd</sup>. *During this time Plans **WILL** be able to submit transactions/files but Batch Completion Status Reports will not be returned before Wednesday, July 5<sup>th</sup>.*

***Tuesday, July 4, 2006***

### **Special Notice**

The MARx UI will be unavailable on Tuesday, July 4<sup>th</sup> from midnight until 6:00 AM. *During this time Plans **WILL NOT** be able to submit transactions/files.*

***Wednesday, July 5, 2006(2<sup>nd</sup> REVISION)***

### **Special Cleanup TRR**

***This TRR has been REMOVED FROM THIS WEEK'S SCHEDULE.***

This TRR will address a number of conditions, some of which have been the subject of the regular Monday “cleanup” TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D05.TRWEEKD

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.
2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
  - a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
  - b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on July 6<sup>th</sup>.

**Thursday, July 6, 2006(2<sup>nd</sup> REVISION)**

**Special Reject TRR**

***This TRR has been REMOVED FROM THIS WEEK'S SCHEDULE.***

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D06.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

***Friday, July 7, 2006***

**Special TRR – Reprocessing of Enrollment Transactions with TRC 165**

CMS has addressed the underlying issues that caused a number of Enrollment Transactions (Code 60 and 61) to reject with TRC 165 - system delay in processing the transaction. These transactions will be reprocessed and sent to Plans in this Special TRR. Plans should expect to receive TRCs indicating that the transactions have been accepted (i.e. TRC 011 – Enrollment Accepted) or a legitimate reject code. Multiple TRCs may be assigned to a transaction, but Plans will not receive TRC 165.

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D07.TRWEEKD

Please direct questions or concerns to the MMA Help Desk at [mmahelp@cms.hhs.gov](mailto:mmahelp@cms.hhs.gov) or 1-800-927-8069.